

# Why have you received an invoice from Famed?



**We take care of the financial administration, so that your dental care provider has more time for you!**

## ***What does this mean for you?***

You will receive clear and transparent invoices from Famed with all the necessary information available at one glance.

If your health insurer covers a part of the costs, it will be clearly specified on the invoice. How much is covered will depend upon the terms and conditions of your health insurance policy. You pay any remaining amount to Famed. If your invoice does not specify any amount covered by your insurer, then you must pay the entire amount of the invoice to Famed. You can then check with your health insurer as to whether you can submit the invoice to your health insurer to claim payment.

If you have any questions about the amount covered or your entitlement to reimbursement, please contact your health insurer.

## Payment of your invoice

You can pay the invoice from Famed in various ways, for example via iDEAL or via an (electronic) bank transfer. For an overview of all the payment options, please go to: [www.notavanfamed.nl](http://www.notavanfamed.nl).

Our standard payment period is 30 days. Should you need any extra time to pay your invoice, go to [www.notavanfamed.nl](http://www.notavanfamed.nl) or email/ phone us, and we will come to an arrangement.

## Taking care of everything quickly and easily online

At [www.notavanfamed.nl](http://www.notavanfamed.nl), you can take care of a great many matters related to the invoice by yourself. For example, you can access the invoice, check the status of your invoice, and submit an address change. 'Nota van Famed' provides you with an overview of your invoices and facilitates your payments.

## Do you have any questions about the invoices you receive?

You can find most of the answers on our website. You can also contact our Contact Centre:



[www.notavanfamed.nl](http://www.notavanfamed.nl)



[contactcenter@famed.nl](mailto:contactcenter@famed.nl)



**0900 - 0885** (for this information number you are only charged for your usual call costs)

We are available on workdays between 8.00 a.m. and 6.00 p.m.

## Privacy

To ensure a correct administrative and invoicing procedure, your care provider provides us with your particulars. Like your care provider, we deal with this information carefully and confidentially. We are ISO 9001 and NEN 7510 certified. For more information about our privacy policy, please go to [www.notavanfamed.nl](http://www.notavanfamed.nl).

**Your dental care provider will then be able to focus fully on providing the necessary dental care, as Famed will handle the invoicing process quickly and efficiently.**